

CALL CHANGE CENTER
CONTRACT AMENDMENT
to the
WISCONSIN WORKS (W-2) and RELATED PROGRAMS CONTRACT
for the period January 1, 2002 through December 31, 2003
by and between
the Wisconsin Department of Workforce Development
and
YW-Works, LLC
(for Milwaukee County – Region 1 and Region 4)

The Wisconsin Works (W-2) and Related Programs Contract and Amendments to the Contract are amended to issue funding for the Milwaukee County Call Change Center.

1. Funding and Purpose

Funding is available, in the amount enumerated at the end of this Amendment, to the W-2 Agency for outreach activities associated with the Milwaukee County Call Change Center. The Call Change Center was developed with the approval of the Department for the purpose of handling change reporting for food stamp cases. The goal of the Call Change Center is to reduce changes that are not acted upon or are never reported, due to the difficulty for a participant to get through the phone system to reach an eligibility worker or the worker not being able to act on reported changes.

These funds are provided for expenses incurred from January 1, 2002 through June 30, 2002.

The W-2 Agency must comply with all applicable cost allocation and depreciation requirements of the Department.

2. Other Terms and Conditions

All other terms of the Contract continue except as amended in this Amendment.

3. Specific Funding Amounts

Agency: YW Works LLC	Agency #3918746050
Agency Type: 143	Contract Period: 01/01/02-12/31/03

CARS Profile Name	Profile Contract Number	Current Contract Level	Contract Change Amount	New Contract Level
County Call Change Ctr	80			\$14,000
TOTAL				\$14,000

IN WITNESS THEREOF, the Purchaser has executed this Amendment on the date set forth below.

Ronald F. Hunt, Deputy Division Administrator
Division of Workforce Solutions
Department of Workforce Development

Date